



CODELOCKS INC. RETURN FORM

Customer Details		
Full Name		
Company		
Address Line 1		
Address Line 2		
City		
Zip Code		
Contact Number	<input type="checkbox"/>	Tick your preferred method of contact.
Email Address	<input type="checkbox"/>	

Product Number / Description	Pass Code	Reason for Return
1		
2		
3		
4		
5		
6		
7		

WARRANTY Codelocks Inc. warrants all products to be free from manufacturing defects in material and workmanship which carries a TWO Year Limited Warranty on Electronic Locks and a limited lifetime warranty on Mechanical Locks. Liability under all warranties expressed or implied is limited to and at the discretion of Codelocks to repair or replacements of the defective product. This warranty does not cover nor provide for reimbursement or payment of incidental or consequential damages, or any installation, removal, repair, replacement or other labor charges or costs or any shipping charges related to exercising this warranty.

RETURN POLICY GUIDELINES

- You must contact Codelocks Tech Support at 1-877-263-3562 prior to return of any product.
- If Tech Support can't determine the product is defective over the phone, an RGA will be issued to return the lock for evaluation.
- Proof of Purchase date is required to determine if the product is under warranty (i.e. invoice).
- Customer should be advised that Codelocks will inspect all products upon receipt.
- If, after the evaluation, the product is determined to not be defective, the product will be returned to the sender. If product is damaged, wires cut, threads damaged, fasteners stripped etc. Codelocks will offer the option to purchase replacement parts, if available.
- To ensure your lock is not damaged upon arrival we suggest you securely wrap your lock in bubble wrap.
- When you receive your shipment, it is your responsibility to check that the items you receive match with the items listed on your packing slip. If they do not, please notify us immediately. You have 30 days to notify us if the listed product was received. Any potential disputes will be declined after 30 days.

PLEASE NOTE If no code is provided, the lock may be reset to default factory settings. Include your lock(s) with the override key(s) if available. Return your lock(s) with our return policy guidelines **along with this completed form to:**

Codelocks Inc. Attn: Alfredo
RGA #
10532 Acacia St.
Suite B10
Rancho Cucamonga
CA 91730, USA

PLEASE NOTE We always advise to contact us if you are unsure of which lock to buy.

PRINT NAME..... SIGN..... DATE.....



Codelocks Inc., 10532 Acacia St., Suite B10,
Rancho Cucamonga, CA 91730, USA



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